2019

B.A.

3rd Semester Examination

LIBRARY & INFORMATION STUDIES

(Honours)

Paper - C 5-T

(Reference Service)

Full Marks: 60

Time: 3 Hours

The figures in the margin indicate full marks. Candidates are required to give their answers in their own words as far as practicable.

- 1. Answer any *ten* questions of the following: $2 \times 10 = 20$
 - (a) Who coined the "Minimum midling and Maximum" concept in Reference Service?
 - (b) According to Grogan how many types of sources of information and what are those?
 - (c) What do you mean by Reference Service?
 - (d) What is anticipatory service?

[Turn Over]

- (e) What do you understand by Responsive Service?
- (f) What are the main differences between a book and a reference book?
- (g) Mention any five types of Reference Service.
- (h) Write the full form of SDI?
- (i) What is the full form of INB?
- (j) Write the full form of LISA?
- (k) What are the main differences between Year book and Almanac?
- (l) Write the full form of ARIST?
- (m) What is the full form of ETD?
 - (n) What do you mean by Ready Reference Services?
- (o) Name the main functions of a Reference Department?
- 2. Answer any *four* questions of the following: $5\times4=20$
 - (a) Write a note on different types of Dictionary as sources of information with suitable examples.

- (b) What are the different types of Bibliography?
 Write briefly about each type with examples.
- (c) Write the main components of Reference Section?
- (d) Write a note on Reference Interview.
- (e) Distinguish between open question and closed question.
- (f) What are the main feature of current Awareness Service?
- 3. Answer any *two* questions of the following: $10 \times 2 = 20$
 - (a) Discuss the nature and scope of Reference servivce in an academic library.
 - (b) Discuss the five laws of Library Service in relation to their implication in Reference Service.
 - (c) What are check points to be considered for selecting a Reference Book in a Library?
 - (d) Write in short the nature of acceptability for digital reference sources among the users of a college library.